



## **BAGGAGE AND SERVICE FEES**



## Index of Contents

<b>I – BAGGAGE</b>	<b>4</b>
<b>1. Hand Baggage allowance</b>	<b>4</b>
<b>2. Free Baggage Allowance</b>	<b>5</b>
<b>3. Excess Baggage Charges</b>	<b>8</b>
3.1 Pre-purchase of additional baggage	8
3.2 Weight Concept	8
3.3 Transport of Baggage with more than 32 kg per piece	8
<b>4. Special regulations</b>	<b>14</b>
4.1 Sports Equipment	14
4.1.1 Scuba Diving	14
4.1.1.1 General Definitions	14
4.1.1.2 Service Charges	14
4.1.2 Golf Equipment	15
4.1.2.1 General Definitions	15
4.1.2.2 Service Charges	15
4.1.3 Boards	16
4.1.3.1 General Definitions	16
4.1.3.2 Rules of Acceptance	16
4.1.3.3 Service Charges	16
4.1.4 Kitesurf and Windsurf	17
4.1.4.1 Service Charges	17
4.1.5 Paraglider/Deltaglider	17
4.1.5.1 General Definitions	17
4.1.5.2 Service Charges	17
4.1.6 Hang Glider	18
4.1.6.1 General Definitions	18
4.1.6.2 Service Charges	18
4.1.7 Snow/Water Ski Equipment	18
4.1.7.1 General Definitions	18
4.1.7.2 Service Charges	18
4.1.8 Bikes & Tandems	19
4.1.8.1 General Definitions	19
4.1.8.2 Service Charges	19
4.1.9 Pole Vaulting equipment	19
4.1.9.1 Service Charges	19
4.1.10 Angling equipment	20
4.1.10.1 General Definitions	20
4.1.10.2 Service Charges	20
4.1.11 Other Sports Equipment	20
4.1.11.1 General Definitions	20
4.1.11.2 Service Charges	20
4.2 Animals	21
4.2.1 General Definitions	21
4.2.2 General conditions of acceptance	21
4.2.3 Service Charges	23
4.2.4 Service Animals – SVAN/ESAN	24
4.2.4.1 Definition	24
4.2.4.2 Conditions of acceptance of SVAN	24
4.3. Firearms and Ammunition	25
4.3.1 General Definitions	25
4.3.2 Acceptance of firearms and ammunition	25
4.3.3 Service Charges	25

<b>4.4 Musical Instruments</b>	<b>26</b>
4.4.1 Recommendations	26
4.4.2 Service Charges	26
<b>II – SERVICE FEES</b>	<b>27</b>
<b>1. Ambulances</b>	<b>27</b>
1.1. Service Charges	27
<b>2. Unaccompanied Minors/Escort Person</b>	<b>28</b>
2.1 Unaccompanied Minor	28
2.1.1 General Definitions	28
2.1.2 TAP conditions for acceptance	28
2.1.3 Flight Connections	28
2.1.5 Service Charges-UMNR/ YOUNG PAX	29
2.2 Escort Person	29
<b>3. Extra Seat</b>	<b>30</b>
3.1 Extra seat for comfort or medical reasons, bulky or fragile articles, musical instruments or diplomatic baggage	30
3.1.1 General Definitions	30
3.1.2 Service Charges	30
3.2 Infant Car Seat	30
3.2.1 Service Charges	30
3.3 Child Car Seat	31
3.3.1 Service Charges	31
3.4 Leg rest	31
3.4.1 Service Charges	31
<b>4. Oxygen</b>	<b>32</b>
4.1 General Definitions	32
4.2 Service Charges	32
<b>5. Stretcher</b>	<b>33</b>
5.1 General Definitions	33
5.2 Service Charges	33
<b>6. Wheelchairs</b>	<b>34</b>
6.1 General Definitions	34
6.2 Service Charges	34
<b>7. Blind/Deaf Passengers</b>	<b>35</b>
7.1 General Definitions	35
7.2 Service Charges	35
<b>8. Refund Fee</b>	<b>36</b>
8.1 Service Charges	36
<b>Annex A</b>	<b>38</b>

## **I – BAGGAGE**

### **1. Hand Baggage allowance**

#### **ADULTS AND CHILDREN**

- Children aged between 2 and 5 years, can carry a stroller (fully folded) or a child seat (when used in the flight).
- Hand baggage suitable for placing in the closed overhead rack or under the passenger seat which maximum dimensions cannot exceed 115cm, plus a personal item:

#### **ECONOMY CLASS\*:**

1 piece up to 08 Kg and 115cm (55x40x20cm) plus 1 personal item up to 02 kg and 85cm (40x30x15cm)

#### **\*Exception:**

**To/from Venezuela and to/from Brazil 1 piece up to 10Kg and 115cm (55x40x20cm) plus 1 personal item up to 02kg and 85cm (40x30x15cm)**

#### **EXECUTIVE CLASS:**

2 pieces up to 08 Kg and 115cm (55x40x20cm) each, plus 1 personal item up to 02 kg and 85cm (40x30x15cm)

#### **Exception\*\*:**

**To/from USA 1 piece up to 08 Kg and 115cm (55x40x20cm), plus 1 personal item up to 85cm (40x30x15cm)**

\*\*Maximum number of pieces permitted due to US TSA (Transportation Security Administration) policies

#### **NOTE:**

- Any hand baggage exceeding the number, size and/or weight will be subject to a fee:
  - o **At Check in** – Consider as Hold Baggage and charged the applicable fees depending on the ticket allowance.
  - o **At Gate** - EUR60 within Europe and EUR120/USD149 or 188CAD for Intercontinental Flights
- Flexibility may apply depending on aircraft equipment and/or restrictive government regulations.

#### **INFANTS**

- Infant's food for consumption on flight.

#### **PAX WITH REDUCED MOBILITY (PRM)**

Who depend on wheelchairs, crutches, braces, prosthetic devices:

- In addition to medical equipment, transport of **up to two pieces of mobility equipment per disabled person or person with reduced mobility**, including electric wheelchairs (subject to advance warning of 48 hours and to possible limitations of space on board the aircraft, and subject to the application of relevant legislation concerning dangerous goods (According Regulation (EC) No 1107/2006 of the European Parliament and of the Council of 5 July 2006)
- Passengers own wheelchairs may be carried as checked bag only.

## **2. Free Baggage Allowance**

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Baggage to be carried free of charge in the hold is according to **piece concept**.

### **ADULTS AND CHILDREN**

#### **BUSINESS CLASS**

- 2 checked pieces of baggage – provided that the sum of the 3 dimensions of each bag does not exceed 62 inches/158cm and the weight of each bag does not exceed 32kg/70lbs (see tables below).
- Starting on **15th September 2021 (sales and travel)**, **INTERCONTINENTAL BRAND TOP EXECUTIVE** changes to **2 checked pieces of baggage allowance**. Tickets issued before this date will be honoured and the original baggage allowance (3PC) should be accepted.

#### **ECONOMY CLASS**

- No allowance for DISCOUNT branded fares.
- For all other brands and routings 1 or 2 checked pieces of baggage (see tables below)– provided that the sum of the 3 dimensions of each bag does not exceed 62 inches/158cm and the weight of each bag does not exceed 23kg/50lbs.
- Starting on **28th July 2021 (sales and travel)**, **INTERCONTINENTAL BRAND PLUS** changes to **2 checked pieces of baggage allowance**. Tickets issued before this date will be honoured and the original baggage allowance (3PC) should be accepted.

**Sport equipment and musical instruments can be checked in free of charge as part of the passenger permitted free baggage allowance if they meet the allowed requirements: number of pieces, weight per piece and sum of dimensions\*.**

**\*EXCEPTION: Regardless of its real dimensions, GOLF BAG will be considered as part of the limited luggage of 158cm (62 inches).**

### **INFANTS**

- No allowance for DISCOUNT branded fares, but it's permitted free of charge one checked or carry on fully collapsible stroller pushchair or infants carrying basket or infants car seat.
- For all other brands and routings the free allowance shall be 1 checked piece where the sum of the 3 dimensions does not exceed 115cm /45 inches and provided the weight doesn't exceed 10kg/22lbs, plus one checked or carry on fully collapsible stroller pushchair or infants carrying basket or infants car seat.

## **MSC (Most Significant Carrier) rule effective since 01st April 2015**

Since 01APR2015, journeys not covered by the US Reservations, the Most Significant Carrier (MSC) is the **Marketing Carrier**.

- a) The first marketing carrier crossing the IATA tariff Area (for travel across one Tariff Area);
- b) The first marketing carrier crossing the IATA Sub-area (for travel within a Tariff Area);
- c) The first carrier flying an international sector (for travel within a Sub-Area);

According to IATA Reso 302, whenever there is a stopover at an intermediate point, the system breaks down the baggage calculation and a new assessment of baggage allowance and charges can be applied from that point, however **if only TAP's online and no Interline operating flights, TAP allows to keep same free baggage allowance since origin/destination even with a stopover point.**

**This exception is only valid for routings totally flown with TAP/NI/WI flights.**

## **USA DOT (Department of Transportation Office) rule effective since 23rd August 2012**

For passengers whose ultimate ticketed origin or destination is a U.S. point, U.S. and foreign carriers must apply the baggage allowances and fees that apply at the beginning of a passenger's itinerary throughout his or her entire itinerary. In the case of code-share flights that form part of an itinerary whose ultimate ticketed origin or destination is a U.S. point, U.S. and foreign carriers must apply the baggage allowances and fees of the marketing carrier throughout the itinerary to the extent that they differ from those of any operating carrier.

## **CTA (Canadian Transportation Agency) Change in Interline Baggage Rules for Canada**

### **Effectiveness and applicability**

Effective for **tickets issued on or after April 1, 2015**, when participating in an interline itinerary issued on a single ticket whose origin or ultimate destination is a point in Canada.

### **The Agency's approach**

As recommended by the CTA, air carriers should, for interline transportation where the origin or ultimate ticketed destination is a point in Canada and where such transportation has been issued on a single ticket, apply **a single set of baggage rules throughout a passenger's interline itinerary, regardless of stopovers.**

### **TAP policy regarding interline journeys to/from Canada**

Whenever TAP is considered the selecting carrier (the carrier whose designator code is identified on the first flight segment of the passenger's interline ticket) the baggage rules applicable for the entire interline itinerary by all participating carriers will be TAP's own rules as distributed in ATPCO and presented in this document (next page) and [flytap.com](http://flytap.com).

We will apply our own baggage rules through the entire passenger's itinerary.

The applicable baggage rules will be disclosed on a summary page at the end of an online purchase and on e-tickets.

In the cases where TAP is not the selecting carrier we will apply the selecting carrier's rules for the entire itinerary as determined by the GDS's.

		EUROPE (Including MA, TN)	INTERCONTINENTAL FLIGHTS
		Within PT and Europe	To/from Israel All Intercontinental flights
Free Baggage Allowance	Top Executive	2 PC-32kg	2 PC-32kg
	Executive		2 PC-32kg
	TAP Plus	1 PC-23kg*	2 PC-23kg
	TAP Classic		2 PC-23kg
	TAP Basic		1 PC-23kg
	TAP Discount	0 PC	0 PC
Miles&Go Navigator	All	1 extra piece with maximum weight according to passenger class of travel, (travelling in DISCOUNT it will be permitted 1PC 23kg) and any sport equipment free of charge	
Miles&Go Gold or Star Alliance Gold	All	1 extra piece with maximum weight according to passenger class of travel, (travelling in DISCOUNT it will be permitted 1PC 23kg)	
Miles&Go Silver	All	No benefits	

\* Between PT and Azores (and vice-versa) or PT and Madeira (and vice-versa), TAP PLUS will apply 2PC-23kg each.

## Notes:

- Infants are entitled to 1 piece up to 10kg. **No allowance will be given if travelling with DISCOUNT branded fares within Europe and North Africa and on Intercontinental flights.** In these cases, it will be allowed to travel with one checked or carry on fully collapsible stroller pushchair or infants carrying basket or infants car seat.

- Starting on **28th July 2021 (sales and travel)**, **INTERCONTINENTAL BRAND PLUS** changes to **2 checked pieces of baggage allowance**. Tickets issued before this date will be honoured and the original baggage allowance (3PC) should be accepted.

- Starting on **15th September 2021 (sales and travel)**, **INTERCONTINENTAL BRAND TOP EXECUTIVE** changes to **2 checked pieces of baggage allowance**. Tickets issued before this date will be honoured and the original baggage allowance (3PC) should be accepted.

## OTHERS:

- For **STAR ALLIANCE** RTW FARES - 2PC of 32kg either in First or Executive classes (F/C)  
Or 2PC of 23kg in Economy class (Y)

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### **3. Excess Baggage Charges**

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#### **3.1 Pre-purchase of additional baggage**

Pre-purchase of additional baggage is available through our Contact Center, WEB and through Travel Agents. Pre-purchase amounts are only available right before check-in flight opens. When check-in is opened, check-in amounts will apply.

**Pre-purchase special rates are only applicable for extra pieces up to 23kgs and maximum of 158cm (sum of the 3 dimensions).**

#### **3.2 Weight Concept**

According to international occupational health and safety standards, TAP will no longer allow the transportation of baggage weighing more than 32kg per piece.

Passengers must be encouraged to re-pack each bag that exceeds 32 kg.

#### **3.3 Transport of Baggage with more than 32 kg per piece**

According to international occupational health and safety standards, TAP will no longer allow the transport of baggage weighing more than 32kg per piece.

Passengers must be encouraged to re-pack each bag that exceeds 32 kg.

**Volumes of baggage weighing **more than 32kg** must be dispatched as cargo.**



## BAGGAGE AND SERVICE FEES

Within EUROPE, charges apply per piece and per direction as follows:

PIECE CONCEPT									
			EUROPE						
			PT, ES, MA, TN		BENELUX,CH,DE, FR,GB,HR,IE,IT		AT,CZ,DK,FI,HU,NO,PL,RO,RU,SE		
Baggage Allowance									
Top Executive			2 PC-32kg		2 PC-32kg		2 PC-32kg		
Executive			2 PC-32kg		2 PC-32kg		2 PC-32kg		
Plus			1 PC-23kg / 2PC-23kg**		1 PC-23kg		1 PC-23kg		
Classic			1 PC-23kg		1 PC-23kg		1 PC-23kg		
Basic			1 PC-23kg		1 PC-23kg		1 PC-23kg		
Discount			0 PC		0 PC		0 PC		
Excess Baggage									
Excess Number									
Per extra piece, with dimensions up to 158cm									
1st bag (Discount fare)- up to 23 Kg FBAG		Pre Purchase	30 EUR 39 USD 49 CAD		39 EUR 51 USD 61 CAD		45 EUR 58 USD 72 CAD		
1st bag (Discount fare)- up to 23 Kg		Check-in	45 EUR 58 USD 72 CAD		55 EUR 70 USD 84 CAD		60 EUR 77 USD 92 CAD		
2nd bag - up to 23 Kg SBAG		Pre Purchase	55 EUR 70 USD 84 CAD		65 EUR 83 USD 99 CAD		69 EUR 88 USD 105 CAD		
2nd bag - up to 23 Kg		Check-in	65 EUR 83 USD 99 CAD		75 EUR 95 USD 114 CAD		79 EUR 100 USD 120 CAD		
3rd bag or more - up to 23 Kg XBAG		Pre Purchase	75 EUR 95 USD 114 CAD		80 EUR 100 USD 127 CAD		85 EUR 106 USD 134 CAD		
3rd bag or more - up to 23 Kg		Check-in	85 EUR 106 USD 134 CAD		90 EUR 112 USD 142 CAD		95 EUR 118 USD 150 CAD		
OverWeight									
Within permitted Free Allowance									
From 23Kg up to 32Kg		Check-in	DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS	
			Not Applicable	55 EUR	Not Applicable	60 EUR	Not Applicable	65 EUR	
OverSize									
Within permitted Free Allowance									
dimensions over 158 cm		Check-in	DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS	
			Not Applicable	55 EUR	Not Applicable	60 EUR	Not Applicable	65 EUR	
OverWeight and Oversize									
Within permitted Free Allowance									
weight up to 32Kg and dimensions over 158cm		Check-in	DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS	
			Not Applicable	110 EUR	Not Applicable	120 EUR	Not Applicable	130 EUR	
EXTRA PIECE - Excess Number and Overweight									
Per extra piece									
			DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	
up to 32 kg		Check-in	100 EUR	140 EUR	115 EUR	150 EUR	125 EUR	160 EUR	
EXTRA PIECE - Excess Number and Oversize									
Per extra piece									
			DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	
over 158 cm		Check-in	100 EUR	140 EUR	115 EUR	150 EUR	125 EUR	160 EUR	
EXTRA PIECE - Excess Number and Overweight and Oversize									
Per extra piece									
			DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	
over 158 cm and up to 32 kg		Check-in	155 EUR	195 EUR	175 EUR	210 EUR	190 EUR	225 EUR	

\*Amounts also applicable for 2nd piece or more for DISCOUNT branded fare

\*\* Between PT and Azores (and vice-versa) or PT and Madeira (and vice-versa), TAP PLUS will apply 2PC-23kg each.

**Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate**

## BAGGAGE AND SERVICE FEES

On INTERCONTINENTAL flights, charges apply per piece and per direction as follows:

PIECE CONCEPT					
INTERCONTINENTAL					
			between Africa Medium Haul (CI, CV, GH, GM, GN, GW, SN, ST) and Europe (incl MA,TN) - HIGH SEASON**	between Africa Medium Haul (CI, CV, GH, GM, GN, GW SN, ST) and Europe (incl MA,TN) - LOW SEASON***	
Baggage Allowance					
Top Executive			2 PC-32kg	2 PC-32kg	
Executive			2 PC-32kg	2 PC-32kg	
Plus			2 PC-23kg	2 PC-23kg	
Classic			2 PC-23kg	2 PC-23kg	
Basic			1 PC-23kg	1 PC-23kg	
Discount			0 PC	0 PC	
Excess Baggage					
Excess Number		Per extra piece, with dimension up to 158cm		Per extra piece, with dimension up to 158cm	
1st bag (Discount fare)- up to 23 Kg FBAG	Pre Purchase	110 EUR 138 USD 165 CAD	80 EUR 100 USD 127 CAD		
1st bag (Discount fare)- up to 23 Kg	Check-in	130 EUR 162 USD 195 CAD	100 EUR 124 USD 157 CAD		
2nd bag - up to 23 Kg SBAG	Pre Purchase	125 EUR 155 USD 196 CAD	95 EUR 118 USD 150 CAD		
2nd bag - up to 23 Kg	Check-in	140 EUR 175 USD 210 CAD	110 EUR 138 USD 165 CAD		
3rd bag or more - up to 23 Kg XBAG	Pre Purchase	160 EUR 199 USD 239 CAD	130 EUR 162 USD 195 CAD		
3rd bag or more - up to 23 Kg	Check-in	190 EUR 236 USD 283 CAD	160 EUR 199 USD 239 CAD		
OverWeight					
			Within permitted Free Allowance		
			DISCOUNT	OTHER BRANDS	
From 23Kg up to 32Kg	Check-in	Not Applicable	130 EUR 162 USD 195 CAD	110 EUR 138 USD 165 CAD	
OverSize					
			Within permitted Free Allowance		
			DISCOUNT	OTHER BRANDS	
dimensions over 158 cm	Check-in	Not Applicable	130 EUR 162 USD 195 CAD	110 EUR 138 USD 165 CAD	
OverWeight and Oversize					
			Within permitted Free Allowance		
			DISCOUNT	OTHER BRANDS	
weight up to 32Kg and dimensions over 158cm	Check-in	Not Applicable	260 EUR 324 USD 390 CAD	220 EUR 276 USD 330 CAD	
EXTRA PIECE - Excess Number and Overweight					
			Per extra piece		
			DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	
up to 32 kg	Check-in	260 EUR 324 USD 390 CAD	320 EUR 398 USD 478 CAD	DISCOUNT 1st PIECE ONLY! 210 EUR 262 USD 322 CAD	ALL BRANDS* 270 EUR 337 USD 404 CAD
EXTRA PIECE - Excess Number and Oversize					
			Per extra piece		
			DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	
over 158 cm	Check-in	260 EUR 324 USD 390 CAD	320 EUR 398 USD 478 CAD	DISCOUNT 1st PIECE ONLY! 210 EUR 262 USD 322 CAD	ALL BRANDS* 270 EUR 337 USD 404 CAD
EXTRA PIECE - Excess Number and Overweight and Oversize					
			Per extra piece		
			DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	
over 158 cm and up to 32 kg	Check-in	390 EUR 486 USD 585 CAD	450 EUR 560 USD 673 CAD	DISCOUNT 1st PIECE ONLY! 320 EUR 400 USD 487 CAD	ALL BRANDS* 380 EUR 475 USD 569 CAD

\*Amounts also applicable for 2nd piece or more for DISCOUNT branded fare

\*\* Travel to Africa (except OXB, DSS, CKY) between: 10-Jun-21 to 12-Sep-21 / 11-Dec-21 to 09-Jan-22 / 01-Apr-22 to 17-Apr-22 (High season)

\*\* Travel from Africa (except CKY) between: 10-Jun-21 to 12-Sep-21 / 26-Dec-21 to 09-Jan-22 / 18-Apr-22 to 25-Apr-22 (High season)

\*\* Travel to OXB between: 10-Jun-21 to 30-Sep-21 / 13-Nov-21 to 09-Jan-22 / 01-Apr-22 to 17-Apr-22 (High season)

\*\* Travel to DSS between: 24-Jun-21 to 31-Ago-21 / 13-Nov-21 to 09-Jan-22 / 01-Apr-22 to 17-Apr-22 (High season)

\*\* Travel to CKY between: 10-Jul-21 to 08-Ago-21 / 16-Dec-21 to 29-Dec-21 (High season)

\*\* Travel from CKY between: 30-Jul-21 to 06-Sep-21 / 01-Jan-22 to 10-Jan-22 (High season)

\*\*\*Travel to/from Africa rest of the year (Low season)

Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate

Revised: Changes/Updates effectiveness 19OCT21

## BAGGAGE AND SERVICE FEES

On INTERCONTINENTAL flights, charges apply per piece and per direction as follows:

PIECE CONCEPT			
		INTERCONTINENTAL	
		between Africa Long Haul (AO/MZ/ZA) and Europe (incl. MA, TN), Israel	between Israel and Europe (incl. MA, TN)
Baggage Allowance			
Top Executive		2 PC-32kg	2 PC-32kg
Executive		2 PC-32kg	2 PC-32kg
Plus		2 PC-23kg	2 PC-23kg
Classic		2 PC-23kg	2 PC-23kg
Basic		1 PC-23kg	1 PC-23kg
Discount		0 PC	0 PC
Excess Baggage			
Excess Number		Per extra piece, with dimensions up to 158cm	
1st bag (Discount fare)- up to 23 Kg <b>FBAG</b>	Pre Purchase	110 EUR 138 USD 165 CAD	45 EUR 58 USD 72 CAD
1st bag (Discount fare)- up to 23 Kg	Check-in	130 EUR 162 USD 195 CAD	60 EUR 77 USD 92 CAD
2nd bag - up to 23 Kg <b>SBAG</b>	Pre Purchase	140 EUR 175 USD 210 CAD	69 EUR 88 USD 105 CAD
2nd bag - up to 23 Kg	Check-in	160 EUR 199 USD 239 CAD	79 EUR 100 USD 120 CAD
3rd bag or more - up to 23 Kg <b>XBAG</b>	Pre Purchase	170 EUR 211 USD 254 CAD	85 EUR 106 USD 134 CAD
3rd bag or more - up to 23 Kg	Check-in	190 EUR 236 USD 283 CAD	95 EUR 118 USD 150 CAD
OverWeight		Within permitted Free Allowance	
		DISCOUNT	OTHER BRANDS
From 23Kg up to 32Kg	Check-in	Not Applicable	130 EUR 162 USD 195 CAD
			65 EUR 83 USD 99 CAD
OverSize		Within permitted Free Allowance	
		DISCOUNT	OTHER BRANDS
dimensions over 158 cm	Check-in	Not Applicable	130 EUR 162 USD 195 CAD
			65 EUR 83 USD 99 CAD
OverWeight and Oversize		Within permitted Free Allowance	
		DISCOUNT	OTHER BRANDS
weight up to 32Kg and dimensions over 158cm	Check-in	Not Applicable	260 EUR 324 USD 390 CAD
			130 EUR 166 USD 198 CAD
EXTRA PIECE - Excess Number and Overweight			
		Per extra piece	
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
up to 32 kg	Check-in	260 EUR 324 USD 390 CAD	320 EUR 398 USD 478 CAD
		125 EUR 160 USD 191 CAD	160 EUR 201 USD 249 CAD
EXTRA PIECE - Excess Number and Oversize			
		Per extra piece	
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
over 158 cm	Check-in	260 EUR 324 USD 390 CAD	320 EUR 398 USD 478 CAD
		125 EUR 160 USD 191 CAD	160 EUR 201 USD 249 CAD
EXTRA PIECE - Excess Number and Overweight and Oversize			
		Per extra piece	
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
over 158 cm and up to 32 kg	Check-in	390 EUR 486 USD 585 CAD	450 EUR 560 USD 673 CAD
		190 EUR 243 USD 290 CAD	225 EUR 284 USD 348 CAD

\*Amounts also applicable for 2nd piece or more for DISCOUNT branded fare

Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate

Revised: Changes/Updates effectiveness 19OCT21

## BAGGAGE AND SERVICE FEES

On INTERCONTINENTAL flights, charges apply per piece and per direction as follows:

PIECE CONCEPT					
		INTERCONTINENTAL			
		between Brazil, Dominican Republic, Venezuela, Mexico, USA/CA and Europe (incl. MA, TN), Israel		between Brazil, Dominican Republic, Venezuela, Mexico, USA/CA and Africa Long Haul/rest of the world	
Baggage Allowance					
Top Executive		2 PC-32kg	2 PC-32kg		
Executive		2 PC-32kg	2 PC-32kg		
Plus		2 PC-23kg	2 PC-23kg		
Classic		2 PC-23kg	2 PC-23kg		
Basic		1 PC-23kg	1 PC-23kg		
Discount		0 PC	0 PC		
Excess Baggage					
Excess Number		Per extra piece, with dimension up to 158cm			
1st bag (Discount fare)- up to 23 Kg FBAG	Pre Purchase	75 EUR 95 USD 114 CAD	135 EUR 167 USD 211 CAD		
1st bag (Discount fare)- up to 23 Kg	Check-in	95 EUR 118 USD 150 CAD	155 EUR 191 USD 242 CAD		
2nd bag - up to 23 Kg SBAG	Pre Purchase	100 EUR 124 USD 157 CAD	150 EUR 185 USD 235 CAD		
2nd bag - up to 23 Kg	Check-in	120 EUR 149 USD 188 CAD	165 EUR 203 USD 258 CAD		
3rd bag or more - up to 23 Kg XBAG	Pre Purchase	140 EUR 175 USD 210 CAD	200 EUR 246 USD 312 CAD		
3rd bag or more - up to 23 Kg	Check-in	180 EUR 222 USD 281 CAD	240 EUR 294 USD 374 CAD		
OverWeight		Within permitted Free Allowance			
		DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS
From 23Kg up to 32Kg	Check-in	Not Applicable	130 EUR 162 USD 195 CAD	Not Applicable	160 EUR 199 USD 239 CAD
OverSize		Within permitted Free Allowance			
		DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS
dimensions over 158 cm	Check-in	Not Applicable	130 EUR 162 USD 195 CAD	Not Applicable	160 EUR 199 USD 239 CAD
OverWeight and OverSize		Within permitted Free Allowance			
		DISCOUNT	OTHER BRANDS	DISCOUNT	OTHER BRANDS
weight up to 32Kg and dimensions over 158cm	Check-in	Not Applicable	260 EUR 324 USD 390 CAD	Not Applicable	320 EUR 398 USD 478 CAD
EXTRA PIECE - Excess Number and Overweight					
		Per extra piece			
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
up to 32 kg	Check-in	225 EUR 280 USD 345 CAD	310 EUR 384 USD 476 CAD	315 EUR 390 USD 481 CAD	400 EUR 493 USD 613 CAD
EXTRA PIECE - Excess Number and Oversize					
		Per extra piece			
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
over 158 cm	Check-in	225 EUR 280 USD 345 CAD	310 EUR 384 USD 476 CAD	315 EUR 390 USD 481 CAD	400 EUR 493 USD 613 CAD
EXTRA PIECE - Excess Number and Overweight and Oversize					
		Per extra piece			
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*	DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
over 158 cm and up to 32 kg	Check-in	355 EUR 442 USD 540 CAD	440 EUR 546 USD 671 CAD	475 EUR 589 USD 720 CAD	560 EUR 692 USD 852 CAD

\*Amounts also applicable for 2nd piece or more for DISCOUNT branded fare

Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate

Revised: Changes/Updates effectiveness 19OCT21

## BAGGAGE AND SERVICE FEES

On INTERCONTINENTAL flights, charges apply per piece and per direction as follows:

PIECE CONCEPT			
INTERCONTINENTAL			
		between Brazil, Dominican Republic, Venezuela, Mexico, USA/CA and Africa MH - HIGH SEASON**	between Brazil, Dominican Republic, Venezuela, Mexico, USA/CA and Africa MH - LOW SEASON***
Baggage Allowance			
Top Executive		2 PC-32kg	2 PC-32kg
Executive		2 PC-32kg	2 PC-32kg
Plus		2 PC-23kg	2 PC-23kg
Classic		2 PC-23kg	2 PC-23kg
Basic		1 PC-23kg	1 PC-23kg
Discount		0 PC	0 PC
Excess Baggage			
Excess Number		Per extra piece, with dimension up to 158cm	
1st bag (Discount fare)- up to 23 Kg FBAG	Pre Purchase	165 EUR 203 USD 258 CAD	135 EUR 167 USD 211 CAD
1st bag (Discount fare)- up to 23 Kg	Check-in	185 EUR 228 USD 289 CAD	155 EUR 191 USD 242 CAD
2nd bag - up to 23 Kg SBAG	Pre Purchase	180 EUR 222 USD 281 CAD	150 EUR 185 USD 235 CAD
2nd bag - up to 23 Kg	Check-in	195 EUR 240 USD 304 CAD	165 EUR 203 USD 258 CAD
3rd bag or more - up to 23 Kg XBAG	Pre Purchase	230 EUR 282 USD 358 CAD	200 EUR 246 USD 312 CAD
3rd bag or more - up to 23 Kg	Check-in	270 EUR 331 USD 420 CAD	240 EUR 294 USD 374 CAD
OverWeight		Within permitted Free Allowance	
		DISCOUNT	OTHER BRANDS
From 23Kg up to 32Kg	Check-in	Not Applicable	160 EUR 199 USD 239 CAD
		DISCOUNT	OTHER BRANDS
		Not Applicable	130 EUR 162 USD 195 CAD
OverSize		Within permitted Free Allowance	
		DISCOUNT	OTHER BRANDS
dimensions over 158 cm	Check-in	Not Applicable	160 EUR 199 USD 239 CAD
		DISCOUNT	OTHER BRANDS
		Not Applicable	130 EUR 162 USD 195 CAD
OverWeight and Oversize		Within permitted Free Allowance	
		DISCOUNT	OTHER BRANDS
weight up to 32Kg and dimensions over 158cm	Check-in	Not Applicable	320 EUR 398 USD 478 CAD
		DISCOUNT	OTHER BRANDS
		Not Applicable	260 EUR 324 USD 390 CAD
EXTRA PIECE - Excess Number and Overweight		Per extra piece	
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
up to 32 kg	Check-in	345 EUR 427 USD 528 CAD	430 EUR 530 USD 659 CAD
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
		285 EUR 353 USD 437 CAD	370 EUR 456 USD 569 CAD
EXTRA PIECE - Excess Number and Oversize		Per extra piece	
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
over 158 cm	Check-in	345 EUR 427 USD 528 CAD	430 EUR 530 USD 659 CAD
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
		285 EUR 353 USD 437 CAD	370 EUR 456 USD 569 CAD
EXTRA PIECE - Excess Number and Overweight and Oversize		Per extra piece	
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
over 158 cm and up to 32 kg	Check-in	505 EUR 626 USD 767 CAD	590 EUR 729 USD 898 CAD
		DISCOUNT 1st PIECE ONLY!	ALL BRANDS*
		415 EUR 515 USD 632 CAD	500 EUR 618 USD 764 CAD

\*Amounts also applicable for 2nd piece or more for DISCOUNT branded fare

\*\* Travel to Africa (except OXB, DSS, CKY) between: 10-Jun-21 to 12-Sep-21 / 11-Dec-21 to 09-Jan-22 / 01-Apr-22 to 17-Apr-22 (High season)

\*\* Travel from Africa (except CKY) between: 10-Jun-21 to 12-Sep-21 / 26-Dec-21 to 09-Jan-22 / 18-Apr-22 to 25-Apr-22 (High season)

\*\* Travel to OXB between: 10-Jun-21 to 30-Sep-21 / 13-Nov-21 to 09-Jan-22 / 01-Apr-22 to 17-Apr-22 (High season)

\*\* Travel to DSS between: 24-Jun-21 to 31-Ago-21 / 13-Nov-21 to 09-Jan-22 / 01-Apr-22 to 17-Apr-22 (High season)

\*\* Travel to CKY between: 10-Jul-21 to 08-Ago-21 / 16-Dec-21 to 29-Dec-21 (High season)

\*\* Travel from CKY between: 30-Jul-21 to 06-Sep-21 / 01-Jan-22 to 10-Jan-22 (High season)

\*\*\*Travel to/from Africa rest of the year (Low season)

Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate

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## **4. Special regulations**

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### **4.1 Sports Equipment**

Sport equipment can be checked in free of charge as part of the passenger permitted free baggage allowance if they meet the allowed requirements: number of pieces, weight per piece and sum of dimensions.

If the sport equipment exceeds size, weight or number of pieces permitted in the free baggage allowance the following rates will apply.

**NOTE:** Transport of sport equipment will be subject to confirmation depending on the equipment size and/or operating aircraft.

#### **4.1.1 Scuba Diving**

##### **4.1.1.1 General Definitions**

One set of scuba diving equipment is defined as:

- One empty scuba tank, one scuba regulator, one tank harness, one tank pressure gauge, one mask, two fins, one snorkel, one knife, one spear gun and one safety vest.
- Regardless of the actual dimensions scuba diving equipment will be considered as a single piece of baggage with outside linear dims of 62 inches/158cm.
- Accepted as checked baggage only.

##### **4.1.1.2 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

- |   |                                      |
|---|--------------------------------------|
| ■ Domestic, European Flights (incl. MA and TN) and Israel | <b>= 55 EUR / 70 USD / 84 CAD</b>    |
| ■ Intercontinental Flights                                | <b>= 110 EUR / 138 USD / 165 CAD</b> |

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **SCUB** must be issued.

#### **4.1.2 Golf Equipment**

##### **4.1.2.1 General Definitions**

- Golf equipment containing not more than 1 golf bag, which may also include one pair of golf shoes.
- Regardless of the actual dimensions, golf equipment will be considered as a single piece of baggage with outside linear dims of 158cm/62 inches.

##### **4.1.2.2 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

#### **Per Set of golf equipment:**

- |   |                                     |
|---|-------------------------------------|
| ■ Domestic, European Flights (incl. MA and TN) and Israel | <b>= 45 EUR / 58 USD / 69 CAD</b>   |
| ■ Intercontinental Flights                                | <b>= 80 EUR / 100 USD / 127 CAD</b> |

**Maximum Weight allowed per set: 32kg**

A non-refundable EMD-A for **GOLF** must be issued.

### **4.1.3 Boards**

#### **4.1.3.1 General Definitions**

There must be a previous contact with TAP Reservations office in order to check if length of equipment will suit in the door of the aircraft's hold.

#### **4.1.3.2 Rules of Acceptance**

Acceptance of Surfboards and/or bodyboards presented for carriage at check-in shall follow upon the passenger signing TAP's "Declaration of Transport".

Should the passenger on whatever ground/s decline to affix his/her signature, acceptance of the equipment shall follow in accordance with the air carrier's established rules and procedures for transport of such articles. This shall include usage of Limited Release baggage tags whenever applicable.

Implementation of acceptance procedures for transport shall be as defined under the General Conditions of Carriage (Passenger and Baggage) or as indicated in the Ground Operation Manual.

#### **4.1.3.3 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

##### **SKIMBOARD**

- |   |                                      |
|---|--------------------------------------|
| ■ Domestic, European Flights (incl. MA and TN) and Israel | <b>= 60 EUR / 77 USD / 92 CAD</b>    |
| ■ Intercontinental Flights                                | <b>= 120 EUR / 150 USD / 180 CAD</b> |

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **SKIM** must be issued.

##### **BOARDS UP TO 200 cm TALL**

- |   |                                      |
|---|--------------------------------------|
| ■ Domestic, European Flights (incl. MA and TN) and Israel | <b>= 60 EUR / 77 USD / 92 CAD</b>    |
| ■ Intercontinental Flights                                | <b>= 120 EUR / 150 USD / 180 CAD</b> |

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **SURF** must be issued.

##### **BOARDS OVER 200 cm TALL (Longboards)**

- |   |                                      |
|---|--------------------------------------|
| ■ Domestic, European Flights (incl. MA and TN) and Israel | <b>= 110 EUR / 138 USD / 165 CAD</b> |
| ■ Intercontinental Flights                                | <b>= 150 EUR / 185 USD / 235 CAD</b> |

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **LONG** must be issued.

##### **NOTE**

- Boards must be duly carried in an appropriate bag.

##### **Declaration of Transport in annex "A"**



#### **4.1.4 Kitesurf and Windsurf**

##### **4.1.4.1 Service Charges**

Applicable per one way and per TP/NI/WI operated flights

##### **KITESURF**

- Domestic, European Flights (incl. MA and TN) and Israel = **60 EUR / 77 USD / 92 CAD**
- Intercontinental Flights = **120 EUR / 150 USD / 180 CAD**

##### **NOTE:**

- Equipment must be duly carried in an appropriate bag.

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **KITE** must be issued.

##### **WINDSURF**

- Domestic, European Flights (incl. MA and TN) and Israel = **110 EUR / 138 USD / 165 CAD**
- Intercontinental Flights = **150 EUR / 185 USD / 235 CAD**

##### **NOTE:**

- Equipment must be duly carried in an appropriate bag.

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **WIND** must be issued.

#### **4.1.5 Paraglider/Deltaglider**

##### **4.1.5.1 General Definitions**

It's considered large dimension sport equipment and is only accepted as excess baggage in hold.

##### **4.1.5.2 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

##### **Per bag equipment:**

- Domestic, European Flights (incl. MA and TN) and Israel = **110 EUR / 138 USD / 165 CAD**
- Intercontinental Flights = **150 EUR / 185 USD / 235 CAD**

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **PGLI** must be issued.

#### **4.1.6 Hang Glider**

##### **4.1.6.1 General Definitions**

It is considered large dimension sport equipment and is only accepted as excess baggage in hold. There must be a previous contact with TAP Reservations office in order to check if length of equipment will suit in the door of the aircraft's hold.

##### **4.1.6.2 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

- Domestic, European Flights (incl. MA and TN) and Israel = **110 EUR / 138 USD / 165 CAD**
- Intercontinental Flights = **150 EUR / 185 USD / 235 CAD**

**NOTE:**

- Equipment must be duly carried in an appropriate bag.

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **HGLI** must be issued.

#### **4.1.7 Snow/Water Ski Equipment**

##### **4.1.7.1 General Definitions**

Snow/Water Ski Equipment consisting of one pair of skis, one pair of ski poles, one pair of boots or one snow board, one pair of boots or one pair of standard water skis or one slalom water ski.

##### **4.1.7.2 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

**Per bag equipment:**

- Domestic, European Flights (incl. MA and TN) and Israel = **60 EUR / 77 USD / 92 CAD**
- Intercontinental Flights = **120 EUR / 150 USD / 180 CAD**

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **SKIS** must be issued.

#### **4.1.8 Bikes & Tandems**

##### **4.1.8.1 General Definitions**

One bicycle (non-motorized), single seat or tandem seat, touring or racing bicycle.

The bicycle must have the handlebars fixed sideways and the pedals removed, or be placed in cardboard containers, or the pedals and handlebars must be encased in plastic foam or similar material.

It is advisable to rotate the handlebars 90 degrees and tighten them in this position.

##### **4.1.8.2 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

#### **BIKE**

- Domestic, European Flights (incl. MA and TN) and Israel = **60 EUR / 77 USD / 92 CAD**
- Intercontinental Flights = **120 EUR / 150 USD / 180 CAD**

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **BIKE** should be issued.

#### **TANDEM**

- Domestic, European Flights (incl. MA and TN) and Israel = **110 EUR / 138 USD / 165 CAD**
- Intercontinental Flights = **150 EUR / 185 USD / 235 CAD**

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **SPEQ** should be issued.

#### **4.1.9 Pole Vaulting equipment**

##### **4.1.9.1 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

#### **Per bag equipment:**

- Domestic, European Flights (incl. MA and TN) and Israel = **110 EUR / 138 USD / 165 CAD**
- Intercontinental Flights = **150 EUR / 185 USD / 235 CAD**

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **PVLT** must be issued.

#### **4.1.10 Angling equipment**

##### **4.1.10.1 General Definitions**

One item of angling equipment means one fishing tackle box, one landing net, one pair of fishing rods (all properly encased), one reel, 2 rods.

##### **4.1.10.2 Service Charges**

Applicable per one way and per TP/NI/WI operated flight.

- Domestic, European Flights (incl. MA and TN) and Israel = **55 EUR / 70 USD / 84 CAD**
- Intercontinental Flights = **110 EUR / 138 USD / 165 CAD**

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **FISH** must be issued.

#### **4.1.11 Other Sports Equipment**

##### **4.1.11.1 General Definitions**

All other sports equipment not mentioned on previous chapters are charged according to their weight and/or size.

##### **4.1.11.2 Service Charges**

- Domestic, European Flights (incl. MA and TN) and Israel = **110 EUR / 138 USD / 165 CAD**
- Intercontinental Flights = **150 EUR / 185 USD / 235 CAD**

**NOTE:**

- Equipment must be duly carried in an appropriate bag.

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **SPEQ** must be issued.

**Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate**

## **4.2 Animals**

### **4.2.1 General Definitions**

Depending on the animal(s) size and/or weight (animal plus container), animal(s) may be accepted:

- In Cabin* – **PETC (up to 08 kg)**
- In Hold* – **AVIH (up to 45 kg)\***
- In Cargo* – **AVI** - (For more information/conditions, local **Cargo Department** must be consulted).

- When acceptable for carriage by air, except for seeing eye/hearing dogs, animals must be in a suitable container.
- When a request is received from a passenger for the carriage of an animal, full details of the type of animal, weight/length/height and the size of the container must be recorded in the PNR. If an interline journey is involved, authority for the animal to accompany the passenger must be obtained from all participating airlines. An SSR supplementary item will include the request for the animal to travel.

**\*On certain routes, by law, the maximum weight will be restricted to 32 kg. To/from/via the following countries it's only accepted AVIH until 32kgs (total animal + container).**

- ✓ **USA**
- ✓ **Hungary**
- ✓ **France**
- ✓ **Netherlands**

### **4.2.2 General conditions of acceptance**

- Animals must be accompanied by a passenger.
- Must be clean, healthy, harmless, odourless and not pregnant.
- Must be accommodated in a leak-proof container and kept in it during the whole flight
- The passenger provides sufficient food and water for the journey.
- The passenger is responsible for providing all necessary documents such as import/export/transit permits, health and vaccination certificates etc.
- AVIH acceptance to LUANDA (since 05MAY11):
  - a) If passenger starts travelling in Lisbon, the animal must be booked as cargo and passenger needs to contact Cargo Department;
  - b) If passenger travels from another point via Lisbon to Luanda, then the animal is allowed to travel as – AVIH - .
- Whenever booking passenger on direct connection flights, within 24hrs interval, pet must be booked as -AVIH- for such flights, if at least one of aircraft type involved is wide-body aircraft.
- Check procedures at GGAIRTP, GPANI.
- **Starting 19<sup>th</sup> July 2021, AVIH will not be accepted on flights origin/destination/transiting Dublin, unless manifested as Cargo.**
- **PETC/AVIH will not be accepted on flights destination/transiting United Kingdom.**
- **PETC/AVIH will not be accepted on flights destination/transiting South Africa unless manifested as Cargo - see TIM.**
- **PETC/AVIH will not be accepted on GOL (G3) and AZUL (AD) flights. Passenger must contact directly each airline.**

## **PETC – Animal in Cabin**

### **1. Definition**

Pets in cabin are small domestic animals such as dogs and cats or service animals, such as seeing-eye and hearing dog transported in the passenger cabin.

### **2. Conditions of Acceptance**

- The maximum weight of the animal, including the **soft bag/container** is **8 kg**.
- The size of the container **cannot exceed: length-40cm, width-33cm, height-17cm**.
- The **soft bag/container** must fit under the seat in front of the passenger with the pet inside.
- The passenger with a PETC confirmed cannot be allocated in an emergency row nor a first row.
- The **soft bag/container** may include more than one animal of the same kind, that are used to cohabit, but for limit purposes will be counted as one.
- Each passenger may not carry more than one **soft bag/container**.
- Small cats or dogs can be carried in economy class and in executive class on most TAP equipments (C-class not accepted on wide body aircrafts). Availability facility must be checked.
- The weight of the animal plus the **soft bag/container** must be charged as excess baggage and will never be included in the free baggage allowance of the passenger.
- Transportation of animals in cabin is subject to governmental regulations.
- Check procedures at **GGAIRTP, GPANI**.

## **AVIH – Animal in Hold**

### **1. Definition**

Animals in hold are domestic animals such as dogs, cats, birds. Small warm-blooded animals transported as per company consent.

**Note:** Tap Air Portugal does not accept the transport in the hold of the brachycephalic, snub-nosed or mixed breeds of snub-nosed animals.

### **2. Conditions of Acceptance**

- The maximum weight of the animal, including the container is **45 kg**.  
Exception of countries bellow, that by law the maximum weight possible to accept is 32kgs.
  - ✓ USA
  - ✓ Hungary
  - ✓ France
  - ✓ Netherlands
- The container must be large enough to permit the animal to stand in a natural position, turn around and lie down following IATA LAR – Live Animals Regulations.
- It must be clean, leak/escape/claw-proof, fit for air transportation and handling, adequately ventilated on at least 3 sides.
- The weight of the animal plus the container must be charged as excess baggage and will never be included in the free baggage allowance of the passenger.
- Transportation of animals in hold is subject to requirements in the IATA Live Animals Regulations and also governmental regulations.
- In hold, only rigid containers with a secure door are accepted.
- Check procedures at **GGAIRTP, GPANI**.

## 4.2.3 Service Charges

	PETC	AVIH	
	Animal in Cabin	Animal in Hold	
Weight	up to 8kg	up to 32kg	over 32kg and up to 45kg
Domestic Flights	35 EUR / 46 USD 57 CAD	80 EUR / 101 USD 121 CAD	130 EUR / 162 USD 195 CAD
Within Europe/Morocco/Tunisia and Israel	70 EUR / 88 USD 111 CAD	120 EUR / 149 USD 188 CAD	230 EUR / 282 USD 358 CAD
Intercontinental Flights	150 EUR / 185 USD 235 CAD	230 EUR / 282 USD 358 CAD	300 EUR / 367 USD 466 CAD

Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate

### NOTES:

- For travel between Lisbon and Luanda, the transport of animals in hold cannot be accepted. Please advise the passenger to previously contact the Cargo Department.
- For travel to/from/transiting Dublin, the transport of animals in hold cannot be accepted. Please advise the passenger to previously contact the Cargo Department.
- PETC/AVIH will not be accepted on flights destination/transiting the UK.

**Note:** Only dogs recognized as "service animals" (SVAN) may be authorized for transportation in the cabin on TAP flights to/in transit in the United Kingdom. Other animals are not accepted for transportation, neither in the cabin nor in the hold, into the United Kingdom. However, animals (including "service animals" (SVAN)) are permitted for transportation out of the United Kingdom. (check more information at GGAI RTP, GPANI)

- On TAP Code Share flights not operated by TAP, operating carrier policy will apply.

A non-refundable EMD-A for **PETC** (up to 8kg) or **AVIH-NORM.** (up to 32kg) or **AVIH-LARGE.** (over 32kg and up to 45kg) must be issued.

**4.2.4 Service Animals – SVAN/ESAN****4.2.4.1 Definition****SVAN - Service animal**

Service Animal is a dog, regardless of breed or type, that is individually trained to do work or perform tasks for the benefit of a qualified individual with a disability, including a physical, sensory, psychiatric, intellectual or other mental disability

Only dogs trained and certified by credited Guide and Assistance Dog Organizations can be accepted.

**Important Note:**

Acceptance of assistance dogs – SVAN:

- for UK has special requirements
- **please check carefully GGAI RTP, GP ANI, MS271 and MS397**

**ESAN - Emotional Support/Psychiatric Assistance**

**Effective 15 JAN 2021 - Emotional Support Animal will no longer be accepted on TP operating flights**

All ESAN booked prior to this date will be honoured.

From now on they can be transported as PETC/AVIH as applicable.

**4.2.4.2 Conditions of acceptance of SVAN**

**SVAN** - Fully acceptance requirements must be checked with **PROCEDURES**

- Should be booked prior to the flight departure;
- Only dogs trained and certified by credited Guide and Assistance Dog Organizations can be accepted;
- Passenger must be advised that must present certification at airport otherwise acceptance will be refused;
- Passenger must fill and present DOT forms (for flights to/from USA).
- A single passenger may have 1 service animal;
- **Service Animals (SVAN) are accepted free of charge.**

**NOTES:**

- Check procedures for PETC/AVIH/SVAN at GGAI RTP and GP ANI.



## **4.3. Firearms and Ammunition**

### **4.3.1 General Definitions**

Passengers shall not be permitted to retain custody of ammunition, firearms and other weapons in the passenger cabin.

Ammunition, firearms and other weapons shall only be accepted as checked baggage for carriage in the aircraft hold.

Firearms shall be unloaded, dismounted and suitably packed for such carriage.

Military weapons may not be carried as checked baggage.

Weapons or ammunition with explosive or incendiary projectiles may not be carried as checked baggage.

Any firearms and ammunition which are permitted for transportation must be checked in and carried in hold -carriage in the cabin is not permitted.

Firearms and ammunition classified as «war material» may not be carried into, out or above Switzerland.

The U.S. Bureau of Alcohol, Tobacco and Firearms (A.T.F.) requires all non-immigrant aliens temporarily bringing firearms or ammunition into the United States for lawful hunting or sporting purposes to first obtain an approved-form-import permit from A.T.F..

Transportation of firearms and ammunition is under the passengers' own responsibility.

Pieces of baggage containing ammunition will not carry in quantities exceeding 5kg per passenger.

**NOTE:** Special acceptance conditions to UK and Switzerland. For further information, please consult GGAIRTP.

### **4.3.2 Acceptance of firearms and ammunition**

The following items are normally accepted for transportation in hold:

- Sporting guns, sporting pistols/revolvers, sporting rifles, hunting rifles and ammunition.

From August 1<sup>st</sup> onwards, firearms for passenger own use can be accepted on TAP flights, if they are intended for sport and hunting. Passenger must have the correct documentation for the weapon, including the registration and the license to use and carry firearms. This transportation must be booked and confirmed before check in presentation.

Firearms transportation at TAP flights with the intend for commercial reasons (Import/Export), can only be accepted as Cargo, and no longer as checked baggage.

### **4.3.3 Service Charges**

Firearms and ammunition transport are subject to the payment of a flat charge. **Any extra piece is subject to a flat.**

**This service includes only two checked items (one box with firearms plus one box with ammunition).**

- Domestic, European Flights (incl. MA and TN) and Israel = **75 EUR / 95 USD / 114 CAD**
- Intercontinental Flights = **110 EUR / 138 USD / 165 CAD**

A non-refundable EMD-A for **WEAP** must be issued.

**NOTE:**

- For official journeys involving national security elements special regulations may apply.
- Please contact **Stations Management** area.

## 4.4 Musical Instruments

### 4.4.1 Recommendations

TAP will accept the transport on hold of musical instruments weighing up to 45kg or 32kgs if travelling to/from/via the countries bellow:

- ✓ **USA**
- ✓ **Hungary**
- ✓ **France**
- ✓ **Netherlands**
- ✓ **United Kingdom**

And with dimensions up to 190cm x 75cm x 65cm, provided that TAP has been notified at the time of booking or at least 24 hours before flight. When transported as checked baggage, musical items must be properly packaged in a rigid and/or hard-shell container specifically designed for shipping such items.

The passenger is responsible for properly prepare a musical instrument for travel.

A service charge is applicable for the transport of these items on hold and may not be included in the passengers' free baggage allowance.

### 4.4.2 Service Charges

Musical instruments can be checked in free of charge as part of the passenger permitted free baggage allowance if they meet the allowed requirements: number of pieces, weight per piece and sum of dimensions.

If this equipment exceeds size, weight or number of pieces permitted in the free baggage allowance the following rates will apply.

	Musical Instruments		
Weight	up to 23kg	over 23kg and up to 32kg	over 32kg and up to 45kg
Within PT	50 EUR / 64 USD 80 CAD	100 EUR / 124 USD 157 CAD	200 EUR / 246 USD 312 CAD
Europe (incl. MA,TN) and Israel	60 EUR / 77 USD 92 CAD	110 EUR / 138 USD 165 CAD	200 EUR / 246 USD 312 CAD
Intercontinental Flights	150 EUR / 185 USD 235 CAD	200 EUR / 246 USD 312 CAD	300 EUR / 367 USD 466 CAD

**Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate**

#### NOTES:

- This service charge is only valid for TAP operated flights.
- On TAP Code Share flights not operated by TAP, operating carrier policy will apply.

A non-refundable EMD-A for **MUSS** (up to 23kgs) or **MUSM** (over 23kg and up to 32kg) or **MUSL** (over 32 and up to 45kg) must be issued.

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## **II – SERVICE FEES**

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### **1. Ambulances**

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#### **1.1. Service Charges**

“AMBU” service discontinued (since MAR2021) and only available to/from LHR airport.

#### **LHR Airport Ambulance Service Charge**

Every time there is a MEDA case to/from LHR airport and airport’s ambulance is requested, STCR reservation will only be confirmed after TAP’s receives the EMD payment confirmation from passenger or agency.

**This rule will be applied either for departure or arriving at LHR airport.**

The following charges apply:

**Ambulance/Medical Service Charge – 450 GBP**

A non-refundable **EMD-A for AMBU** must be issued.

## **2. Unaccompanied Minors/Escort Person**

### **2.1 Unaccompanied Minor**

#### **2.1.1 General Definitions**

**Child – Is a minor between 2 and 12 years old (has reached his/her 2<sup>nd</sup> birthday but has not reached his/her 12<sup>th</sup> birthday).**

**Infant – Is a minor that has not yet reached his/her 2<sup>nd</sup> birthday.**

An Unaccompanied Minor is a child aged between 5 and 11 years old not being accompanied by an adult.

A passenger of **at least 16 years** of age may accompany a child on condition that he/she is capable of looking after the child during the entire trip, including check-in formalities, customs, etc.

#### **Exceptions:**

- The unaccompanied procedure may also be applied for young passengers from 12-17 years – inclusive – of age, on special request from the parents or appointed guardian, or in case of doubt about his/her ability to travel alone.
- Minors under 2 years of age must always be accompanied by an adult. Accompanying adult must be at least 18 years old and be capable of looking after the infant during the entire trip, including check-in formalities and customs.
- Minors over 2 years and under 5 years of age may be accompanied by a passenger between 12 years and under 18 years. In this case is required UMNR procedures and fee for each.
- It is also considered an UMNR a child occupying a seat in a different cabin from the adult, in flights operated with more than one class of service.
- Tap staff is not authorised to endeavour for other passengers to escort minors during the trip.

#### **2.1.2 TAP conditions for acceptance**

UMNR are accepted to travel provided that:

- **All flights are TP operated. Connections with other carriers are not allowed.**
- **Travels from Morocco to Canada are excluded.**
- Travel arrangements including delivery of the minor to the airport and pick up at destination are made by the parents/legal guardians or their authorised representative.
- The accompanied person must stay there until the aircraft has taken off. The persons above referred must fill in and sign handling advice for UMNR.
- The entire journey is confirmed at time of ticket issuance.
- **Night stops are not allowed.**
- In case of an escort person the parents/legal guardians of the minor will be charged of any expenses at point of stopover or overnight stops.
- There is a limit of 11 UMNR in "Y" class and 2 UMNR in "C" class compartment.

#### **2.1.3 Flight Connections**

- **TAP/TAP**

**Stopovers and/or overnight stops are not allowed.**

- **TAP/Other carriers**

**Connections with other carriers are not allowed.**

- **Other carriers/TAP**

**Not allowed/Not applicable.**

#### **2.1.4 Interline Conditions of Acceptance (not allowed/not applicable)**

~~Each airline has its own rules regarding the age at which they accept a child travelling unescorted. So, when making interline reservations always request the space, advising the carrying airlines that passenger is an UMNR, mentioning age and enquiring the conditions of carriage.~~

~~The air journey must not be initiated until all the participants have confirmed the space and advised the conditions of carriage.~~

~~**GOL (G3) and AZUL (AD) do not accept UMNR service booked in a TAP reservation. Passenger must contact and book this service directly with each airline.**~~

**UA does not offer UMNR connecting to or from other airlines' flights and it requires this service for children 5-14.**

#### **2.1.5 Service Charges-UMNR/ YOUNG PAX**

- **65 EUR / 77 USD / 92 CAD** for Domestic destinations
- **90 EUR / 112 USD / 142 CAD** for European destinations (including MA and TN) and Israel
- **130 EUR / 162 USD / 195 CAD** for Intercontinental destinations

Applicable as follows:

- Per one way;
- Per through flight if TAP online;
- Per UMNR
- Parties of UMNR travelling together will pay **one charge per each UMNR, repeat per each UMNR, even if brothers**

A non-refundable EMD-A for **UMNR** must be issued.

#### **2.2 Escort Person**

**TAP Air Portugal does not provide this service since 11 MAR 2019**

### **3. Extra Seat**

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#### **3.1 Extra seat for comfort or medical reasons, bulky or fragile articles, musical instruments or diplomatic baggage**

##### **3.1.1 General Definitions**

An extra seat is an unoccupied seat in front of the passenger's seat or adjacent to the passenger.

A passenger may require the use of an additional seat, for comfort, medical reasons, to carry bulky or fragile articles, musical instruments or diplomatic baggage.

##### **3.1.2 Service Charges**

- For the extra seat charge same fare and YQ as applied to passenger if purchased at the same time.
- If the service is added/purchased after the ticket's issuance, the lowest fare according to current availability must be used (considering the brand on the passenger's ticket – bare in mind that same or higher fare must be applied).
- Charge applicable for each seat occupied.
- The value charged is the fare plus YQ applicable to the routing where the passenger uses the extra seat (considering the brand on the passenger's ticket).
- ID/AD/IT discounted fares are excluded. In such cases collect the lowest fare according to current availability of the routing where the passenger uses the extra seat.
- Penalty for changes also applies to the extra seat.

NOTE - If a passenger travelling on a round trip only uses the extra seat on one segment, then the lowest fare according to current availability + YQ (considering the brand on the passenger's ticket) to such **one-way segment** applies.

#### **3.2 Infant Car Seat**

Infants are not allowed to occupy a seat unless seated in an infant car-type seat.

A car-type infant seat must be placed on a regular cabin seat-front or rear facing, subject to the following conditions:

- For infants only/up to 2 years of age
- The car-type seat has to be approved for air transport by an official state department
- The base of the car-type infant seat may not exceed the dimensions of 40x40cm/ 15.7 x 15.7inches
- The infant seat must have shoulder belts for the infant.
- A window seat has to be allocated for the infant, but never in an emergency row - or row immediately in front of or immediately behind the emergency row.
- SSR CKIN has to be entered in the PNR to show that the seat is blocked for the car-type infant seat.

##### **3.2.1 Service Charges**

- A regular passenger seat must be booked for the infant and an applicable child fare paid.
- The applicable child fare (or adult fare if no discounted child fare exists) shall be paid and a child ticket issue accordingly.

### **3.3 Child Car Seat**

A child up to 5 years old may carry a car-type seat for accommodation on board.

The use of car-type seat is accepted and placed on a regular cabin seat, front facing, subject to the following conditions:

- Only for children up to 5 years of age.
- The car-type seat has to be approved for air transport by an official state department of any country and within its validity – see the car-type label information.

**Note:** It shall be approved for motor vehicles and/or air transport by an official state authority and according to:

- UN standard ECE R 44, -03 or later series of amendments;
- Canadian CMVSS 213/213.1;
- US FMVSS No 213;

and are manufactured to these standards on or after February 26, 1985. US approved CRDs manufactured on or after this date must bear the following labels:

"This child restraint system conforms to all applicable federal motor vehicle safety standards" and "This restraint is certified for use in motor vehicles and aircraft. CRD's qualified for use in aircraft according to the German Qualification Procedure for Child Restraint Systems for use in aircraft. (TÜV Doc.: TÜV/958-01/2001)".

- The base of the car-type seat may not exceed the dimensions of 40 x 40 cm /15.7 x 15.7 inches
- The car-type seat must have shoulder belts
- A pre-notification (SSR CKIN\* ...) is recommended in order to inform check-in staff that passenger will travel with a car-type child approved seat.

#### **3.3.1 Service Charges**

1 included in the child free baggage allowance (only for children up to 5 years of age).

Any extra child car seat or for a PNR without CHLD, applicable per one way and per TP/NI/WI operated flight.

- Domestic, European Flights (incl. MA and TN) and Israel = **50 EUR / 64 USD / 80 CAD**
- Intercontinental Flights = **100 EUR / 124 USD / 157 CAD**

**Maximum Weight allowed per bag equipment: 32kg**

A non-refundable EMD-A for **CHDS** must be issued.

### **3.4 Leg rest**

Passengers with immobilized lower limbs need a medical clearance. Their booking must be made in accordance with reservation procedures and confirmed before acceptance.

#### **3.4.1 Service Charges**

Book and charge extra seat. Apply same fare and YQ as for the passenger.

## **4. Oxygen**

### **4.1 General Definitions**

There is always oxygen on board for emergency situations.

If a passenger needs supplementary oxygen during the flight, TAP will supply it against the payment of a surcharge.

TAP medical services in Lisbon have a final decision on the acceptance of these cases. So information on - MEDIF PART 2 - must be always sent via e-mail to [medical.cases@tap.pt](mailto:medical.cases@tap.pt) or to the local TAP doctor, if any. Fax number (00 351) 21 8415880 remains valid.

TAP doctor will indicate on -INCAD PART 1- the frequency of flow and this information must be included in the request message to the line maintenance services.

These passengers shall be accepted under conditions specified by TAP doctor.

Oxygen is provided with a mask included and, please note, that mask has a unique size. There is no mask for children.

Passengers requiring oxygen must be accompanied by someone who knows how to administer it, preferably a doctor or a nurse, and may also travel alone when they are able to do it autonomously, if authorized by TAP doctors.

The crew members are not allowed to supply oxygen to the passengers.

Transportation of oxygen units provided by the passenger is not allowed.

Oxygen tents are never accepted.

Passengers must be allocated to designated seats.

### **4.2 Service Charges**

Charges are applicable per one way:

The service charges are applicable per through flight only if travel is TAP online till final destination and they are non-refundable.

<b>Domestic</b>	Continuos Flow – 150 EUR / 185 USD / 235 CAD
	Non Continuos Flow - 80 EUR / 100 USD / 127 CAD
<b>Europe</b> (incl.MA / TN) and <b>Israel</b>	Continuos/Non Continuos Flow - 170 EUR / 211 USD / 254 CAD
<b>Intercontinental</b>	Continuos/Non Continuos Flow – 300 EUR / 367 USD / 466 CAD

A non-refundable EMD-A for **AOXY** should be issued.



## **5. Stretcher**

### **5.1 General Definitions**

- Stretchers are always installed in economy class.
- Stretcher is mandatory accompanied.
- TAP accepts injured passenger in vacuum mattress. Check details below for vacuum mattress.
- As a rule only one stretcher is installed per flight although in urgent cases a second may be considered.
- Two of the blocked seats may be used by travel companions. TAP only requires one accompanying person.
- Final confirmation to the passenger cannot be given until a positive reply from LISK RTP is received concerning the confirmation of the equipment.
- INCAD doc. holding 2 Parts must be produced.
- Passenger's doctor fills in complete and accurately MEDIF Part 2. Passenger or someone on his/her behalf must sign the Passengers Declaration on INCAD Part 1

#### **Notes:**

- Stretcher is considered a medical case.
- The passenger must be escorted.
- Stretcher requests are inventory controlled.
- Mandatory seating applies -special seats on board.
- Waitlist not allowed either for the facility or the flight.
- 1 stretcher per aircraft - exceptionally 2 stretchers may be accepted on wide body aircraft only.
- Passengers must arrange ambulance service for transportation to/from the aircraft.
- Ambulance access to/from the apron must be coordinated with the station responsible.

### **5.2 Service Charges**

TAP surcharge for Stretcher is:

- **Narrow body equipment (A319/A320/A321) - 6 x Full Normal Adult "Y" Class OW Fare**
- **Wide body equipment (A340/A330) - 5 x Full Normal Adult "Y" Class OW Fare**

#### NOTES:

- **Y OW fare of BRAND PLUS** will apply (ex: Y\_PLU\_ or Y\_PUI\_);
- except to/from VXE/RAI/SID/OXB/MPM/TMS/LAD:  
**B OW fare of BRAND PLUS** will apply (ex: B\_PUI\_).
- Connecting flights with different equipment (Wide body + Narrow Body), charge "**5 x Full Normal Adult Y Class OW Fare**" per one way (ex. RIO/LIS A330 + LIS/FAO A319, charge 5 times Y PLUS from RIO/FAO);
- Amount to be charged as a Q surcharge on the fare calculation and add it to the total of passenger's ticket;
- No fee is applicable for No-show or cancellation.
- Do not charge airport taxes for STCR.
- At some airports a special elevator vehicle is available. For stretcher cases this vehicle should be used at **no extra charge**, for the passenger.
- **Passenger and accompanying person pay any applicable economy class fare.**

## **6. Wheelchairs**

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### **6.1 General Definitions**

Passengers with severe or total mobility incapacity normally request wheelchair which is identified as WCHC.

Most of those passengers travel accompanied. Some passengers however do state they are self-reliant to assure their own physical needs independently in flight.

Based on such passenger's freedom of choice and on their own statement of self-reliance, TAP accepts such passengers to travel unescorted but it is not obliged to provide them any on-board assistance that contravenes passenger's statement of self-reliance.

Please note that unescorted WCHC cases are still an exception and shall be considered as such. Passengers requiring WCHC who intend travel unaccompanied must be well advised of Tap's non obligation of providing them any special assistance if they decide travel unescorted.

#### **Notes:**

- WCHC is not a medical case, unless passenger's health condition requires medical approval to travel.
- WCHC facility is inventory controlled.
- Transportation includes a narrow body wheelchair or a carrying seat.
- Many incapacitated passengers are passengers with reduced mobility.
- Some want to take their own wheelchairs for travel. Some others require wheelchairs from the airport services.
- Sunday and bank holidays selling office must coordinate request with -LISRKTP
- TAP can support 3 wheelchairs:
  - **WCHR** - Passengers who can ascend and descend steps and move in the aircraft cabin, but who require a wheelchair for distance to/from aircraft.
  - **WCHS** - Passengers who cannot ascend and descend steps but who can move in the aircraft cabin. They require a wheelchair for distance to/from aircraft and must be carried up/down steps.
  - **WCHC** - Passengers who are completely immobile. They require a wheelchair to/from the aircraft and must be carried up/down the steps and to/from their seat.

### **6.2 Service Charges**

- TAP does not charge for wheelchairs.
- One passenger's own wheelchair or one wheelchair supplied by TAP, a pair of crutches or a limb device, are free of charge.
- If passenger carries own wheelchair, enter one of the following SSRs as applicable:
  - WCMP** - Wheelchair Manual Power
  - WCBD** - Wheelchair Dry Cell Battery or Non Spillable Battery
  - WCBW** - Wheelchair Wet Cell Battery or Spillable Battery
  - WCLB** - Wheelchair Lithium Ion Battery

At some airports a special vehicle is available. For wheelchair cases this vehicle should be used at **no extra charge**, for the passenger.

At **NYC/LHR/CPH** stations, the assistance to passengers requiring WCHC is granted by private specialized staff, but no charge is collected from the passengers for such service. Only TAP is charged.

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## **7. Blind/Deaf Passengers**

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### **7.1 General Definitions**

Conditions of acceptance of seeing-eye dogs:

- Dogs' transportation in the cabin or in the hold is free of charge.
- When travelling in the cabin the dog must be harnessed and will not be permitted to move around the cabin or to occupy a seat. The **SVAN** will travel always on the floor, at passenger's feet.
- When travelling in the hold the dog must be in a container.

### **7.2 Service Charges**

Transportation of seeing-eye dogs in the cabin or in the hold is free of charge.

## **8. Refund Fee**

### **8.1 Service Charges**

There are three administrative refund fees to be considered.

**Refunds within 24H\* after the tickets issuance will be subject to an administrative refund fee of EUR30 (USD30/CAD50) for CONTINENTAL fare tickets or EUR45 (USD45/CAD65) for INTERCONTINENTAL fare tickets and the refund will only be given as a voucher.**

- The refund fee will be deducted from the amount to be refunded as a voucher and it will be charged in all channels: Contact Center, ATO/CTO, FLYTAP and BSP Link (this last one applies to travel agents and for this specific situation).
  - Must be applied to all passengers, including infants.
  - Due to legal restrictions enforced by **ANAC (Brazil)**:
    - This administrative fee will be exempted if the refund request is made within 24H and the tickets were issued up to 7 days before travel;
    - Until DEC. 31<sup>st</sup>, 2021, the administrative fee will be exempted if the refund is made within 24H and the tickets were issued within 7 days before travel;
    - From JAN. 1<sup>st</sup>, 2022, the administrative fee will be charged if the refund request is made within 24H and the tickets were issued within 7 days before travel.
  - Due to legal restrictions enforced by **DOT (USA)**:
    - This administrative fee will be exempted for refunds up to 24 hours after issuance and the full amount will be refunded to form of payment (in voucher only if per passenger request) for Continental and Intercontinental fare tickets.
  - Due to legal restrictions enforced by **CTA (Canada)**:
    - This administrative fee will be exempted if the refund request is made within 24H and the tickets were issued up to 7 days before travel;
    - The administrative fee will be charged if the refund request is made within 24H and the tickets were issued within 7 days before travel;

**\*Note: For tickets issued in Israel**, the full refund may be requested within 14 days after the ticket issuance (instead of 24H), provided that the cancellation is made at least 7 working days before the travel. In these cases, the referred fee of EUR30.00 (USD30/CAD50) or 5% of the value of the total price of the ticket will be charged (whichever is lower and either for CONTINENTAL or INTERCONTINENTAL fare tickets).

**Any other refund will be subject to an administrative refund fee of EUR30 (USD40/CAD50).**

- The penalty and the refund charge will be deducted from the refund value.
- Exempted from this charge are:
  - ID, AD and DG tickets;
  - Refunds requested through FLYTAP (only possible if the tickets were directly purchased from TAP);
  - Refunds requested directly by Travel Agents through GDS (once if they do it via BSP Link the refund fee will be applied);
  - Refund of award tickets, including "Miles & Cash";
  - Tickets where only the airport taxes are to be refunded;
  - Infant tickets.

## Service Fees

VALUES PER OW

Per bag equipment with weight up to 32kg		Domestics Europe (including Morocco and Tunisia) Israel	Intercontinental Flights (excluding Israel)
Scuba Diving		55 EUR / 70 USD / 84 CAD	110 EUR / 138 USD / 165 CAD
Golf Equipment		45 EUR / 58 USD / 69 CAD	80 EUR / 100 USD / 127 CAD
Boards (up to 200cm)		60 EUR / 77 USD / 92 CAD	120 EUR / 150 USD / 180 CAD
		<u>The boards transportation only should accept in case of passenger signed a declaration of transport:</u> <u>If passenger doesn't accept sign the declaration of transport, TAP must verify each bag and each board.</u> <u>If the verify isn't possible TAP should not transport the boards.</u>	
Longboards (over 200cm)		110 EUR / 138 USD / 165 CAD	150 EUR / 185 USD / 235 CAD
		<u>The boards transportation only should accept in case of passenger signed a declaration of transport:</u> <u>If passenger doesn't accept sign the declaration of transport, TAP must verify each bag and each board.</u> <u>If the verify isn't possible TAP should not transport the boards.</u>	
Skimboard		60 EUR / 77 USD / 92 CAD	120 EUR / 150 USD / 180 CAD
Kitesurf		60 EUR / 77 USD / 92 CAD	120 EUR / 150 USD / 180 CAD
Windsurf		110 EUR / 138 USD / 165 CAD	150 EUR / 185 USD / 235 CAD
Deltaglider / Paraglider		110 EUR / 138 USD / 165 CAD	150 EUR / 185 USD / 235 CAD
Hangliding		110 EUR / 138 USD / 165 CAD	150 EUR / 185 USD / 235 CAD
Snow/Water Ski		60 EUR / 77 USD / 92 CAD	120 EUR / 150 USD / 180 CAD
Bike		60 EUR / 77 USD / 92 CAD	120 EUR / 150 USD / 180 CAD
Tandem bike		110 EUR / 138 USD / 165 CAD	150 EUR / 185 USD / 235 CAD
Vaulting Poles		110 EUR / 138 USD / 165 CAD	150 EUR / 185 USD / 235 CAD
Angling		55 EUR / 70 USD / 84 CAD	110 EUR / 138 USD / 165 CAD
Other sports equipment		110 EUR / 138 USD / 165 CAD	150 EUR / 185 USD / 235 CAD
GBAG		60 EUR	120 EUR / 149 USD / 188 CAD
PETC	Up to 8kg	Domestic Europe/ MA,TN / IL 35 EUR / 46 USD / 57 CAD 70 EUR / 88 USD / 111 CAD	150 EUR / 185 USD / 235 CAD
AVIH (animal in hold)	Up to 32kg	Domestic Europe/ MA,TN / IL 80 EUR / 101 USD / 121 CAD 120 EUR / 149 USD / 188CAD	230 EUR / 282 USD / 358 CAD
	Over 32kg and up to 45kg	Domestic Europe/ MA,TN / IL 130 EUR / 162 USD / 195 CAD 230 EUR / 282 USD / 358CAD	300 EUR / 367 USD / 466 CAD
Musical Instruments (in hold)	Up to 23kg	Domestic Europe/ MA,TN / IL 50 EUR / 64 USD / 80 CAD 60 EUR / 77 USD / 92 CAD	150 EUR / 185 USD / 235 CAD
	Over 23kg and up to 32kg	Domestic Europe/ MA,TN / IL 100 EUR / 124 USD / 157 CAD 110 EUR / 138 USD / 165 CAD	200 EUR / 246 USD / 312 CAD
	Over 32kg and up to 45kg	200 EUR / 246 USD / 312 CAD	300 EUR / 367 USD / 466 CAD
Arms and Ammunition		75 EUR / 95 USD / 114 CAD	110 EUR / 138 USD / 165 CAD
Ambulances		EUR 250 / 307 USD / 389 CAD (except departure LHR - 378 GBP)	
UMNR		Domestic Europe/ MA,TN / IL 65 EUR / 77 USD / 92 CAD 90 EUR / 112 USD / 142CAD	130 EUR / 162 USD / 195 CAD
Extra seat		Same fare plus YQ as paid by the passenger for each extra seat	
CHDS		50 EUR / 64 USD / 80 CAD	100 EUR / 124 USD / 157 CAD
Oxygen	Continuos Flow	Domestic Europe/ MA,TN / IL 150 EUR / 185 USD / 235CAD 170 EUR / 211 USD / 254 CAD	300 EUR / 367 USD / 466 CAD
	Non Continuos Flow	Domestic Europe/ MA,TN / IL 80 EUR / 100 USD / 127 CAD 170 EUR / 211 USD / 254 CAD	300 EUR / 367 USD / 466 CAD
Stretcher		Narrow Body 6 x Y OW fare / Wide Body 5 x Y OW fare * * Except to/from SID/RAI/VXE/BVC/OXB/TMS/MPM/LAD - B OW fare (B_PUL_) shall apply instead of Y OW fare (Y_PLU_ ; Y_PUL_); Pax and Accompanying persons shall pay any applicable fare	
Wheelchairs		Free of charge	
Blind/Deaf Passengers		Seeing Eye/Hearing Dog - Free of charge	

Service Fees charges on other currencies should be converted at the BBR – Bank Buying Rate

# ***Annex A***

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(Declaration of Transport)

**DECLARAÇÃO DE TRANSPORTE**

Pela presente declaro ter conhecimento de que a responsabilidade da TAP AIR PORTUGAL pelo transporte do meu equipamento de surf, composto por um saco contendo \_\_ (\_\_\_\_) prancha(s) de surf/bodyboard, poderá, nos termos da Convenção de Montreal, ser limitada ou excluída, no caso de ocorrência de dano ou avaria, se tal dano ou avaria resultar de defeito, natureza ou vício próprio do referido equipamento, de embalagem defeituosa do mesmo, ou de ação ou omissão negligente ou dolosa da minha parte.

Mais declaro que o referido equipamento foi apresentado no balcão de "check-in" da TAP Air Portugal embalado por mim, não tendo por esse motivo sido objeto de verificação por parte da TAP Air Portugal ou dos seus agentes autorizados

A presente declaração é feita em \_\_\_\_ de \_\_\_\_\_ de 20\_\_.

Identificação do Transporte:

Voo: \_\_\_\_\_

Percurso: \_\_\_\_\_

Data: \_\_\_\_\_

Nome do Passageiro:

Documento de Identificação:

Assinatura:

**DECLARATION OF TRANSPORT**

By this declaration I hereby acknowledge that TAP AIR PORTUGAL's liability for carriage of my surf equipment, consisting of one bag containing \_\_ (\_\_\_\_) surfboards/bodyboards, may be, according to the Montreal Convention, wholly or partly exonerated in case of damage, if such damage results from inherent defect, quality or vice of the referred equipment, its defective packing or of a negligent or wrongful act or omission caused by me.

Furthermore, I declare that the surfboard/bodyboard equipment was presented to TAP check-in staff packed by myself and therefore has not been subjected to detailed examination by TAP or its authorized Agents.

This declaration is made on \_\_\_\_\_, 20\_\_ and is duly executed by me.

Identification of the Transport:

Flight:

Date:

Passenger Name:

Id. Document:

Signature: