

WEBSITE VOUCHERS REDEMPTION

TAP clients may use their vouchers as form of payment to buy tickets through our official website www.flytap.com

To use the voucher, please insert the voucher number in the “Promocode” box:

The screenshot shows the TAP flight booking interface. At the top, there are navigation tabs: "Book a flight", "My Trips", "Check-in", and "Flight status". Below this, there are options for "Round trip", "One way", "Multicity", and a checkbox for "Pay with Miles". The flight route is set from "LIS Lisbon, Portugal" to "MAD Madrid, Spain". There is an option to "Add a TAP Stopover halfway in Portugal" and a "Hide advance search" link. The "Cabin options" section includes "All Cabins" (selected), "Economy only", and "Executive only". The "Ticket options" section includes "Checked baggage included" and "Only refundable fares". The "Flight types" section includes "Search direct flights only" and "Operated by TAP only". The "Flight Schedule" section shows "Lisbon - Madrid" and "Madrid - Lisbon" with "Departure" and "Arrival" dropdowns set to "Anytime". A red box highlights the "Promocode" field, which contains a text input box and a "Use discount" button. A red arrow points to the "Use discount" button. Below the "Promocode" field is a link for "Vouchers and promocodes terms and conditions". At the bottom, there are options for "Passengers" (1 Adults), "My Dates are flexible", and a "Select dates" button. There are also links for "Corporate booking" and "Book a group (more than 9)".

Or, you may insert the voucher number at the Payment step at
“Add Voucher or Promocode”

The screenshot shows the "Pay" step of the TAP booking process. It is labeled "Step 4 of 4". The "Flights" section shows a total of 228,42 €. Below this, there is a section for "Add Voucher or Promocode" with a red arrow pointing to it. The text says "Redeem your promocode or TAP voucher now to get lower fares." Below this is a section for "Use miles to pay your trip" which states "You have a balance of 0 M miles. Learn more" and "Your total balance: 0 M". At the bottom, there is a message "You don't have enough miles to use" with "Miles balance: 0 Miles" and a "Keep flying with TAP to earn miles and get more discounts" button.

Notes

- If the voucher amount does not cover ticket's total amount, one additional form of payment can be added (**only one voucher** can be used as form of payment in **one online booking**).
- Vouchers' currency must be the same as the one applied in new booking.