

NOVA ABORDAGEM TDC - MAIO 2010

**POS = EUROPA
(incluindo PT)**

NORTE DE ÁFRICA = MARROCOS E ARGÉLIA

* PARÂMETROS STANDARD APLICÁVEIS A RESERVAS EFECTUADAS ATÉ 6 DIAS DA PARTIDA
* STANDARD PARAMETERS APPLICABLE TO BOOKINGS MADE UNTIL 6 DAYS BEFORE DEPARTURE

| VOOS EUROPA* E NORTE ÁFRICA | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | BASIC | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--------------------------------|-----------|---|---|---|---|---|---|---|---|---|---|----|------|---|----|---|---------|---|---|---|-------|---|---|----|---|---|----|---|----------|----|---|---|----|---|---|----|---|---|----|---|---|---|---|---|----|---|---|----|---|---|----|---|---|----|---|---|---|---|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | W | | S | | K | | P | | U | | A | | L | | E | T | O | | | | | | | | | | | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | | | | | | | | | |
| ALL YEAR* | 0 | 3 | 5 | 0 | 3 | 5 | 0 | 3 | 5 | 0 | 3 | 10 | 0 | 3 | 30 | 0 | 3 | 5 | 0 | 3 | 10 | 0 | 3 | 10 | 0 | 5 | 30 | 0 | 5 | 30 | 0 | 3 | 30 | 0 | 3 | 30 | 0 | 3 | 45 | 0 | 3 | - | 0 | 7 | 45 | 0 | 3 | 30 | 0 | 3 | 24 | 0 | 3 | 24 | 0 | 3 | - | 0 | 3 | - |

*ALL YEAR EXCEPTO PARA ROTAS ABAIXO INDICADAS COM PARÂMETROS DIFERENCIADOS NO PEAK

| VOOS FRANÇA - PEAK | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | BASIC | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|-----------|---|---|---|---|---|---|---|----|---|---|----|------|---|----|---|---------|----|---|---|-------|---|---|----|---|---|----|---|----------|----|---|---|----|---|----|----|---|---|---|---|---|---|---|---|----|---|---|----|---|---|----|---|---|----|---|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | W | | S | | K | | P | | U | | A | | L | | E | T | O | | | | | | | | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B |
| FRANÇA-PT = 22JUL10-08AUG10 // 17DEC10-24DEC10 PT-FRANÇA = 14AUG10-05SEP10 // 01JAN-03JAN11 | 0 | 3 | 5 | 0 | 3 | 5 | 0 | 3 | 14 | 0 | 3 | 30 | 0 | 3 | 10 | 0 | 3 | 14 | 0 | 3 | 30 | 0 | 3 | 45 | 0 | 3 | 45 | 0 | 3 | 45 | 0 | 3 | 45 | 0 | 10 | 60 | 0 | 3 | - | 0 | 3 | - | 0 | 7 | 35 | 0 | 7 | 35 | 0 | 3 | 30 | 0 | 3 | 30 | 0 | 3 | - |

| VOOS SUÍÇA - PEAK | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | BASIC | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|-----------|---|---|---|---|---|---|---|----|---|---|----|------|---|----|---|---------|----|---|---|-------|---|---|----|---|---|----|---|----------|----|---|----|----|---|---|---|---|---|---|---|---|----|---|---|----|---|---|----|---|---|----|---|---|---|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | W | | S | | K | | P | | U | | A | | L | | E | T | O | | | | | | | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D |
| SUÍÇA-PT = 25JUN-03AUG // 15APR-25APR11 PT-SUÍÇA = 31JUL-01SEP // 01JAN-10JAN // 16APR-02MAY11 | 0 | 3 | 5 | 0 | 3 | 5 | 0 | 3 | 14 | 0 | 3 | 30 | 0 | 3 | 10 | 0 | 3 | 14 | 0 | 3 | 30 | 0 | 3 | 45 | 0 | 3 | 45 | 0 | 3 | 45 | 0 | 10 | 60 | 0 | 3 | - | 0 | 3 | - | 0 | 7 | 35 | 0 | 7 | 35 | 0 | 3 | 30 | 0 | 3 | 30 | 0 | 3 | - | | |

| VOOS LIS/OPO-FUNCHAL - PEAK | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | BASIC | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|-----------|---|---|---|---|---|---|---|----|---|---|----|------|---|----|---|---------|----|---|---|-------|---|---|----|---|---|----|---|----------|----|---|----|----|---|---|---|---|---|---|---|---|----|---|---|----|---|---|----|---|---|----|---|---|---|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | W | | S | | K | | P | | U | | A | | L | | E | T | O | | | | | | | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D |
| IN-FNC = 24JUL-04AUG // 17DEC-31DEC OUT-FNC = 15AUG-31AUG // 01JAN-06JAN | 0 | 3 | 5 | 0 | 3 | 5 | 0 | 3 | 14 | 0 | 3 | 30 | 0 | 3 | 10 | 0 | 3 | 14 | 0 | 3 | 30 | 0 | 3 | 45 | 0 | 3 | 45 | 0 | 3 | 45 | 0 | 10 | 60 | 0 | 3 | - | 0 | 3 | - | 0 | 7 | 35 | 0 | 7 | 35 | 0 | 3 | 30 | 0 | 3 | 30 | 0 | 3 | - | | |

** PARÂMETROS APLICÁVEIS A RESERVAS EFECTUADAS ENTRE OS ÚLTIMOS 5 E 3 DIAS ANTES DA PARTIDA
** PARAMETERS APPLICABLE TO BOOKINGS MADE BETWEEN 5 AND 3 DAYS BEFORE DEPARTURE

| VOOS EUROPA* E NORTE ÁFRICA | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | BASIC | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | |
|--------------------------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---------|---|---|---|---|---|---|---|---|---|---|---|-------------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | W | | S | | K | | P | | U | | A | | L | | E | T | O | | | | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D |
| ALL YEAR | SEM ALTERAÇÃO AO STANDARD / EQUAL TO STANDARD | | | | | | | | | | | | SEM ALTERAÇÃO AO STANDARD / EQUAL TO STANDARD | | | | 0 1 - | | | | 0 1 - 0 1 - 0 1 - 0 1 - 0 1 - 0 1 - 0 1 - 0 1 - 0 1 - | | | | | | | | 0 1 - 0 1 - 0 1 - | | | | | | | | | | | | | | | | | | | | | | | | |

NOVA ABORDAGEM TDC - MAIO 2010

W= WARNING D= DEADLINE B=DAYS BEF DEPARTURE

**POS = EUROPA
(incluindo PT)**

NOTAS:

WARNING = 0 SIGNIFICA QUE É ENVIADO NO DIA DA RESERVA // means it will be sent on the same day the booking is made

PEAKs - GERAL REDE: VERÃO / SUMMER: 01JUL-15SEP

PÁSCOA / EASTER: 1 SEMANA ANTES E UMA SEMANA DEPOIS / 1 WEEK BEFORE AND 1 WEEK AFTER

* PARÂMETROS STANDARD APLICÁVEIS A RESERVAS EFECTUADAS ATÉ 6 DIAS DA PARTIDA/

* STANDARD PARAMETERS APPLICABLE TO BOOKINGS MADE UNTIL 6 DAYS BEFORE DEPARTURE

| VOOS ANGOLA | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | | | BASIC | | | | | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|------------------|-----------|---|----|---|---|----|---|---|----|---|---|----|------|---|----|---|---------|----|---|---|----|---|-------|----|---|---|----|---|---|----|---|---|----|---|----------|---|---|---|---|---|---|---|---|---|---|---|---|----|---|---|----|---|---|---|---|---|---|---|---|----|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | | W | | | S | | | K | | | P | | | U | | | A | | | L | | | E | | T | | O | | N | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D |
| REST OF THE YEAR | 0 | 3 | 21 | 0 | 3 | 21 | 0 | 3 | 30 | 0 | 3 | 30 | 0 | 3 | 14 | 0 | 3 | 21 | 0 | 3 | 21 | 0 | 3 | 30 | 0 | 3 | 30 | 0 | 3 | 45 | 0 | 3 | 60 | 0 | 3 | - | 0 | 3 | - | 0 | 3 | - | 0 | 3 | - | 0 | 3 | 30 | 0 | 3 | 30 | 0 | 3 | - | 0 | 3 | - | 0 | 3 | 45 | | |

| PEAK* | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | | | BASIC | | | | | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------|-----------|---|----|---|---|----|---|---|----|---|---|----|------|---|----|---|---------|----|---|---|----|---|-------|----|---|---|----|---|---|----|---|---|----|---|----------|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|---|---|----|---|---|---|---|---|---|---|---|----|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | | W | | | S | | | K | | | P | | | U | | | A | | | L | | | E | | T | | O | | N | | | | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D |
| PEAK* | 0 | 3 | 30 | 0 | 3 | 45 | 0 | 3 | 60 | 0 | 3 | 60 | 0 | 3 | 30 | 0 | 3 | 60 | 0 | 3 | 60 | 0 | 3 | 90 | 0 | 3 | 90 | 0 | 3 | 90 | 0 | 3 | 90 | 0 | 3 | 90 | 0 | 3 | - | 0 | 3 | - | 0 | 3 | - | 0 | 3 | - | 0 | 3 | 60 | 0 | 3 | 60 | 0 | 3 | - | 0 | 3 | - | 0 | 3 | 90 | | |

*EXCEPTO PERÍODO XMAS / NEW YEAR VER OUTRA FOLHA

** PARÂMETROS APLICÁVEIS A RESERVAS EFECTUADAS ENTRE OS ÚLTIMOS 5 E 3 DIAS ANTES DA PARTIDA/

** PARAMETERS APPLICABLE TO BOOKINGS MADE BETWEEN 5 AND 3 DAYS BEFORE DEPARTURE

| VOOS ANGOLA | EXECUTIVE | | | | | | | | | | | | PLUS | | | | CLASSIC | | | | | | BASIC | | | | | | | | | | | | DISCOUNT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---------|---|---|---|---|---|-------|---|---|---|---|---|---|---|---|---|---|---|----------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | C | | | D | | | Z | | | J | | | Y | | B | | M | | H | | Q | | V | | | W | | | S | | | K | | | P | | | U | | | A | | | L | | | E | | T | | O | | N | | | | | | | | | | | | |
| | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D | B | W | D |
| ALL YEAR | SEM ALTERAÇÃO AO STANDARD / EQUAL TO STANDARD | | | | | | | | | | | | SEM ALTERAÇÃO AO STANDARD / EQUAL TO STANDARD | | | | 0 | | 1 | | - | | 0 | | | 1 | | | - | | | 0 | | | 1 | | | - | | | 0 | | | 1 | | | - | | | 0 | | 1 | | - | | 0 | | 1 | | - | | | | | |

W - Warning

D - Deadline

B - Days before Departure